

# TOWN OF TROY NEW HAMPSHIRE



## WATER AND SEWER DEPARTMENT

PO Box 215 151 Dort St

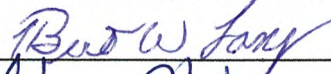
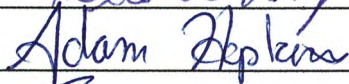



Troy, NH 03465

603-242-3890

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### WATER/SEWER DEPARTMENT - RATE SCHEDULE & PAYMENT POLICY

APPROVED BY: Town of Troy Board of Commissioners

 Bert Lang, Chairman  
 Adam Hopkins, Vice Chairman  
 Benjamin Drugg, Secretary  
 Courtney Davis  
 Jeff Denis

This Ordinance shall be in full force and effect immediately following its passage, approval, and publication, as provided by law.

ADOPTION OF THIS SEWER ORDINANCE REVISED ON \_\_\_\_\_ SUPERCEDES ANY PREVIOUS SEWER ORDINANCE FOR THE TOWN OF TROY, NEW HAMPSHIRE, FOR THE WASTEWATER (SEWER) DEPARTMENT.  
GIVEN UNDER OUR HANDS THIS \_\_\_ DAY OF \_\_\_\_\_ IN THE YEAR 20\_\_\_\_\_

1. Water/Sewer is billed on a quarterly basis – March, June, September, December
2. Rate per Water – first 0 to 500 cubic feet is \$52.00, \$6.00 per 100 cubic feet over 500 Effective 1/1/22.  
Rate per Sewer – first 0 to 500 cubic feet is \$85.00, \$9.00 per 100 cubic feet over 500.  
Sewer users will be charged a \$17.00 bond fee each quarter.
3. Customers must pay water/sewer or service billings within 30 days of billing to avoid interruption of services.  
**A late payment fee of \$10.00 will be charged to each invoice paid after the due date.**
4. Shut off Policy – Water can be turned off for nonpayment of services, bounced checks or default of payment to payment plan that has been arranged. Services will not be reinstated until the service fee for shut off, turn on and past due balance has been paid in full. This payment must be made in money order, cashier check or cash, no personal checks will be accepted.
5. Payment plans can be made but will only be for balances in the arrears (past due) not for bounced checks. All payments will need to be paid in full before the next quarter's bills are sent out.
6. Bounced checks – the customer will need to pay the amount of bounced check, bank fee of \$25.00, and a certified letter fee of \$6.85 (subject to change with postage rates) with a cashier check, money order or cash within 14 days to avoid prosecution from the local authorities.
7. The Water/Sewer Department does not allow for any discounts/abatements for the filling of swimming pools, Spa's etc. or for watering grass/plants or washing of vehicles.

**WATER/SEWER DEPARTMENT FEE / FINE SCHEDULE**

**Water Connection Fees**

|                                 |                 |          |  |
|---------------------------------|-----------------|----------|--|
| Residential                     | (Single-Family) | \$ 2,500 | Up to 1"   |
|                                 | (Multi-Family)  | \$ 2,500 | For first Unit up to 1" plus \$1,000 per additional inch   |
|                                 | (Multi-Family)  | \$ 1,500 | Per additional Unit (This Fee is Capped at 28 Units)   |
| Commercial                      |                 | \$ 2,500 | Up to 1" plus \$1000 per additional inch   |
| Non-Domestic                    |                 | \$ 2,500 | Up to 1" plus \$1000 per additional inch   |
| Water Turn on                   |                 | \$ 55    |  |
| Water Shut off                  |                 | \$ 55    |  |
| Emergency call out              |                 | \$ 150   | Per Hour (Minimum 2 hours)   |
| Water Meter Tampering or bypass |                 | \$ 250   | 1st offense plus the cost of any damage to equipment. Water usage to be estimated.   |
|                                 |                 | \$ 500   | 2nd offense; plus the cost of any damage to equipment. Water usage to be estimated. Hearing before Board of Commissioners prior to reconnection. |
| Water Permit Fees               |                 | \$ 25    |  |
| Meter Testing                   |                 |          | Actual Cost from 3rd Party Vendor  |
| Backflow Testing                |                 |          | Actual Cost from 3rd Party Vendor  |
| Flow Test                       |                 | \$ 100   |  |
| Inspection Fee                  |                 | \$ 50    | Per Visit  |
| Final Reads                     |                 | \$ 30    | To be paid by the person requesting the reading  |

**Sewer Connection Fees**

**Note: State Sewer Permit May Also Be Required**

|                   |                 |          |  |
|-------------------|-----------------|----------|--|
| Residential       | (Single-Family) | \$ 2,500 | Up to 4"   |
|                   | (Multi-Family)  | \$ 2,500 | First unit up to 4" plus \$1,000 per additional inch |
|                   | (Multi-Family)  | \$ 1,500 | Per additional Unit (This Fee is Capped at 28 Units) |
| Commercial        |                 | \$ 2,500 | \$1000 per inch after 4"                             |
| Non-Domestic      |                 | \$ 2,500 | \$1000 per inch after 4"                             |
| Industrial Permit |                 | \$ 25    |  |
| Sewer Permit Fees |                 | \$ 25    |  |
| Inspection Fee    |                 | \$ 50    |  |
| Final Reads       |                 | \$ 30    | To be paid by the person requesting the reading      |